

# (CPP40307) Certificate IV Property Services (Real Estate) Resources:

## Facilitator Feedback



vetassess

**Please complete and return to:**  
 Real Estate Resources  
 VETASSESS, Level 5, 478 Albert St, East Melbourne, 3002.  
 Fax: (03) 9655-4888  
 Scan & email: [realestate@vetassess.com.au](mailto:realestate@vetassess.com.au)

Date	
Name	
Role/title	
RTO / TAFE	
Campus / Dept.	
Email	
Phone	

Thank you for taking the time to provide us with information we can use to continuously improve the quality of these resources.

<input checked="" type="checkbox"/>	Tick to indicate the resources relevant to your comments:
<input type="checkbox"/>	CPPDSM4005A Establish and build client–agency relationships
<input type="checkbox"/>	CPPDSM4009A Interpret legislation to complete agency work
<input type="checkbox"/>	CPPDSM4015A Minimise agency and consumer risk
<input type="checkbox"/>	CPPDSM4056A Manage conflict and disputes in the property industry
<input type="checkbox"/>	BSBRKG304B Maintain business records
<input type="checkbox"/>	BSBSMB406A Manage small business finances
<input type="checkbox"/>	CPPDSM4006A Establish and manage agency trust accounts
<input type="checkbox"/>	CPPDSM4010A Lease property
<input type="checkbox"/>	CPPDSM4011A List property for lease
<input type="checkbox"/>	CPPDSM4013A Market property for lease
<input type="checkbox"/>	CPPDSM4016A Monitor and manage lease or tenancy agreement
<input type="checkbox"/>	CPPDSM4020A Present at tribunals
<input type="checkbox"/>	CPPDSM4049A Implement maintenance plan for managed properties
<input type="checkbox"/>	CPPDSM4001A Act as a buyer’s agent
<input type="checkbox"/>	CPPDSM4003A Appraise property
<input type="checkbox"/>	CPPDSM4019A Prepare for auction and complete sale & Conduct auction
<input type="checkbox"/>	CPPDSM4012A List property for sale
<input type="checkbox"/>	CPPDSM4014A Market property for sale
<input type="checkbox"/>	CPPDSM4018A Prepare and present property reports
<input type="checkbox"/>	CPPDSM4022A Sell and finalise the sale of property by private treaty
<input type="checkbox"/>	Assessments and/or <a href="http://www.assessitnow.com">www.assessitnow.com</a>

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### Areas in which we are seeking feedback:

#### **Sufficiency of information**

Is there too much or too little coverage of certain topics? Do you feel any parts of the unit of competency are not adequately covered?

#### **Accuracy and currency of content**

Does the content reflect up-to-date legislation and professional practice in Victoria?

#### **Organisation of information**

Is content set out in a logical order? Is the information set out in a way that allows flexible delivery/usage?

#### **Ease of reading**

Insert any comments about the layout, font, icons, images etc. Is the language at a suitable level? Is content easy to understand?

#### **Comparison**

How do they compare to the previous resources?

#### **General content**

What additional content would you like to see added in future revisions? Is there any content you feel should be removed? Have you identified any errors or omissions?

#### **Other comments**

Please make any further comments or recommendations we can consider for future revisions.

### **Learner feedback**

Please encourage learners to complete and return the feedback form at the end of each learner guide after they have finished the unit.

Learner feedback forms can also be downloaded from

[www.vetassess.com.au](http://www.vetassess.com.au)

<b>Page(s):</b>
<b>The resource that this comment / issue relates to:</b>
<b>Comment / Issue:</b>
<b>Suggested improvement / correction:</b>

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Make copies of these pages as required.