

Travel Attendants nec

ANZSCO: 451799

Group D

About this document

- The following Information Sheet is for your reference only and should be used as a guide to assist with your Skills Assessment application to VETASSESS. This information is subject to change.
- Please note that a Skills Assessment of the qualification involves assessment of both the qualification level and content. Qualifications are assessed according to the guidelines published by the Australian Government Department of Education.
- The employment assessment involves determining the skill level and relevance of the tasks undertaken.
- Integrity checks may be conducted to verify the qualification and employment claims made in an application.

Job description

Travel Attendants provide services for the safety and comfort of passengers in aircraft, ships and railway sleeping cars. This occupation group covers Travel Attendants not elsewhere classified.












Occupations considered suitable under this ANZSCO code:

- Marine Steward

Travel Attendants nec is a VETASSESS Group D occupation.

This occupation requires a qualification assessed as comparable to the educational level of an Australian Qualifications Framework (AQF) Certificate III or higher.

A positive assessment of both qualification level and employment duration is required for a positive Skills Assessment Outcome.

GROUP D		Criteria for a positive Skills Assessment			
Post-qualification Pathways					
	Minimum comparable Certificate III or IV or higher AQF level		With highly relevant major field of study		Highly relevant employment duration*
1	 Minimum AQF Certificate IV	+		+	
2	 Minimum AQF Certificate IV	+	No highly relevant major	+	
3	 Minimum AQF Certificate III	+		+	
Pre-qualification Pathway					
	Highly Relevant employment duration*				Minimum comparable Certificate IV AQF level
4	 +  Within last 5 years	+	With or without highly relevant major field of study	+	

* Highly relevant paid employment duration (20 hours or more per week)

* Your period of employment may have occurred prior to you completing the qualification at the required level. If this is the case, you must have at least one year of highly relevant employment at an appropriate skill level within the last five years. The remaining three years of pre-qualifying period may be within the last ten years.

Pathways 1–3

minimum years of post-qualification employment highly relevant to the nominated occupation, completed at an appropriate skill level in the five years before the date of application for a Skills Assessment.

Pathway 4

minimum 4 years of relevant employment required – Three years of relevant employment (can be outside the last 5-year period) in addition to at least one year of highly relevant employment within the last five years before applying.

A positive assessment of both qualification level and employment duration is required for a positive Skills Assessment outcome.

Qualification

AQF Certificate III or higher qualification. This includes qualifications assessed at AQF Certificate III, Certificate IV, Diploma, Advanced Diploma, Associate Degree, Bachelor Degree, Graduate Diploma, Master and Doctoral level.

Highly relevant tasks include, but are not limited to:

- Travel and Tourism Management
- Hospitality Management
- Customer Service Management

Employment Criteria

Highly relevant tasks include, but are not limited to:

- Managing safety and emergency procedures and making public announcements
- Coordinating the sale of goods to passengers and completion of any customs and immigration documentation which may be required
- Conducting safety checks and demonstrations of safety equipment and procedures
- Assisting passengers in emergency drills, carrying out emergency procedures, assisting and directing passengers in emergencies
- Checking passengers' tickets and directing them to seats and cabins
- Tidying ship and railway cabins, and receiving and stowing food, equipment and cabin baggage
- Operating galleys, preparing and heating food for passengers, and serving refreshments and meals
- Distributing reading material, pillows, blankets and other amenities for the comfort of passengers

