

Flight Attendant

ANZSCO: 451711**Group D**

About this document

- The following Information Sheet is for your reference only and should be used as a guide to assist with your Skills Assessment application to VETASSESS. This information is subject to change.
- Please note that a Skills Assessment of the qualification involves assessment of both the qualification level and content. Qualifications are assessed according to the guidelines published by the Australian Government Department of Education.
- The employment assessment involves determining the skill level and relevance of the tasks undertaken.
- Integrity checks may be conducted to verify the qualification and employment claims made in an application.

Job description

A Flight Attendant provides services for the safety and comfort of aircraft passengers.

Occupations considered suitable under this ANZSCO code:

- Cabin Crew
- Cabin Supervisor (Aircraft)
- Crew Attendant (Air Force)

Occupations not considered under this ANZSCO code:












- Airport Service Staff
- Pilot

These occupations are classified elsewhere in ANZSCO or are not at the required skill level.

Flight Attendant is a VETASSESS Group D occupation

This occupation requires a qualification assessed as comparable to the educational level of an Australian Qualifications Framework (AQF) Certificate III or higher.

Applicants can fulfil the assessment criteria for this occupation in four different ways.

GROUP D		Criteria for a positive Skills Assessment			
Post-qualification Pathways					
	Minimum comparable Certificate III or IV or higher AQF level		With highly relevant major field of study		Highly relevant employment duration*
1	 Minimum AQF Certificate IV	+		+	
2	 Minimum AQF Certificate IV	+	No highly relevant major	+	
3	 Minimum AQF Certificate III	+		+	
Pre-qualification Pathway					
	Highly Relevant employment duration*				Minimum comparable Certificate IV AQF level
4	 +  Within last 5 years	+	With or without highly relevant major field of study	+	

* Highly relevant paid employment duration (20 hours or more per week)

Pathways 1–3

minimum years of post-qualification employment highly relevant to the nominated occupation, completed at an appropriate skill level in the five years before the date of application for a Skills Assessment.

Pathway 4

minimum 4 years of relevant employment required – Three years of relevant employment (can be outside the last 5-year period) in addition to at least one year of highly relevant employment within the last five years before applying.

A positive assessment of both qualification level and employment duration is required for a positive Skills Assessment outcome.

Qualification

Highly relevant major fields of study include Aviation (Cabin Crew), Travel and Tourism Management, Hospitality Management and Customer Service Management.

*This includes qualifications assessed at AQF Diploma, Advanced Diploma, Associate Degree, Bachelor, Master and Doctoral level.

Employment

Highly relevant tasks include:

- managing safety and emergency procedures and making public announcements.
- coordinating the sale of goods to passengers and completion of any customs and immigration documentation which may be required.
- conducting safety checks and demonstrations of safety equipment and procedures.
- assisting passengers in emergency drills, carrying out emergency procedures, assisting and directing passengers in emergencies.
- checking passengers' tickets and directing them to seats and cabins.
- tidying aircraft, ship and railway cabins, and receiving and stowing food, equipment and cabin baggage.
- operating galleys, preparing and heating food for passengers, and serving refreshments and meals.
- distributing reading material, pillows, blankets and other amenities for the comfort of passengers

