

Information sheet



OFFICE MANAGER

(ANZSCO Code: 512111)

Group C



About this document

- » The following Information Sheet is for your reference only and should be used as a guide to assist with your Skills Assessment application to VETASSESS. This information is subject to change.
- » Please note that a Skills Assessment of the qualification involves assessment of both the qualification level and content. Qualifications are assessed according to the guidelines published by the Australian Government Department of Education, Skills and Employment.
- » The employment assessment involves determining the skill level and relevance of the tasks undertaken.
- » Integrity checks may be conducted to verify the qualification and employment claims made in an application.

Job description

An Office Manager organises and controls the functions and resources of an office such as administrative systems and office personnel.

Occupations not considered under this ANZSCO code include, but are not limited to:

- » Receptionists (ANZSCO Unit Group 5421)
- » Practice Managers (ANZSCO Unit Group 5122)
- » Personal Assistants (ANZSCO Unit Group 5211)
- » Secretaries (ANZSCO Unit Group 5212)

These occupations are classified elsewhere in ANZSCO.

Office Manager is a VETASSESS Group C occupation.

This occupation requires a qualification assessed as comparable to the educational level of an Australian Qualifications Framework (AQF) Diploma or higher.

Applicants can fulfil the assessment criteria for this occupation in four different ways.














Quality
ISO 9001

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Qualification and employment criteria

Applicants must have fulfilled at least one of the following four criteria (1-4):

GROUP C	Criteria for a positive Skills Assessment						
	Minimum comparable Diploma or higher AQF level	With highly relevant major field of study	Additional highly relevant qualifications*	Highly relevant employment duration**			
1		+		+	N/A	+	
2		+	No highly relevant major	+	 Minimum AQF Certificate IV level with highly relevant major	+	
3		+	No highly relevant major	+	No additional highly relevant qualifications	+	
Pre-qualification methodology can apply to Group C occupations							
	Highly Relevant employment duration**	With or without highly relevant major field of study	Additional highly relevant qualifications*	Minimum comparable Diploma or higher AQF level			
4	 +  Within last 5 years	+	N/A	+	N/A	+	

* Additional qualifications in a highly relevant field of study include those comparable to the following levels:

- AQF Diploma
- AQF Advanced Diploma
- AQF Associate Degree or
- AQF Graduate Diploma

** Highly relevant paid employment duration (20 hours or more per week)

1-3

minimum years of employment highly relevant to the nominated occupation, completed at an appropriate skill level in the five years before the date of application for a Skills Assessment.

4

minimum 4 years of relevant employment required – Three years of relevant employment (can be outside the last 5-year period) in addition to at least one year of highly relevant employment within the last five years before applying.



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Qualification and employment criteria continued...

*If employment is prior to the completion of the qualification at the required level, an applicant must have at least one year of highly relevant employment at an appropriate skill level within the last five years. The remaining three years of pre-qualifying period may be within the last ten years.

A positive assessment of both qualification level and employment duration is required for a positive Skills Assessment outcome.

Qualification

AQF Diploma or higher

Highly relevant fields of study:

- » Business Administration

- » Management

Other disciplines which are relevant to the employment context may be considered on a case-by-case basis (if employment is highly relevant)

Employment

Highly relevant tasks include:

- » Contributing to the planning and review of office services, and setting priorities and office service standards;

- » Allocating human resources, space and equipment;

- » Assigning work to and monitoring work performance of staff;

- » Managing records and accounts of the office;

- » Liaising with Professionals to coordinate office business and to facilitate resolution of problems;

- » Ensuring office equipment and supplies are maintained;

- » Ensuring compliance with occupational health and safety regulations;

- » Ensuring work complies with relevant government legislation, policies and procedures;

- » Coordinating personnel activities such as hiring, promotions, performance management, payroll, training and supervision.

Employment information

Office Managers are responsible for the smooth and efficient operation of clerical and administrative tasks within an organisation. Office Managers oversee the work of clerical and administrative personnel and coordinate administrative matters such as office supplies, workspace management, and occupational health and safety issues within the office space.

Personal Assistants and Secretaries are classified elsewhere in ANZSCO Minor Group 521, and perform organisational, clerical, secretarial and other administrative tasks in support of Managers and Professionals.

Please note: Practice Managers are classified elsewhere under ANZSCO Unit Group 5122. Practice Managers organise and control the functions and resources of professional practices such as administrative systems and practice personnel.

Supporting material for assessment

If you are nominating this managerial occupation, you must submit an organisational chart. An organisational chart should include the company letterhead, your job position and those of your superiors and subordinates as well as all positions reporting to your immediate supervisor and to your direct subordinates. If you are unable to obtain an organisational chart from your employer, please provide a statutory declaration outlining the required information and the reasons why this information cannot be provided.

You should also provide details of any relevant training or professional development courses undertaken. These may be detailed in the Curriculum Vitae/Resume provided.

